

BOSCH MANUFACTURER'S GUARANTEE

(Applicable from 01.09.2004)

All Bosch Power Tools, pneumatic tools and measuring tools are carefully checked, tested and are subject to the stringent controls of Bosch Quality Assurance.

Bosch therefore offers a guarantee for Bosch Power Tools, Pneumatic Tools and Measuring Tools. Your warranty claim based on your sales contract with the retailer, including your statutory rights, shall not be affected by this guarantee.

We offer a guarantee for these tools in accordance with the following conditions:

- 1. Our guarantee in accordance with the following provisions (nos. 2 7) provides for the correction of deficiencies to the tool, at no charge, if it can be verified to the satisfaction of the Bosch Service Centre that the deficiencies were caused by a material or manufacturing fault within the guarantee period.
- 2. The guarantee period varies depending on the use of the tool:
 - for Green tools and Blue tools used for DIY / domestic purposes it is 24 months;
 - for Blue tools used for commercial / professional purposes it is 12 months; this
 may be extended to 36 months if registered on the appropriate Bosch web-site
 (see below); please note that commercial / professional use of Green tools
 invalidates the warranty.
 - The guarantee period begins from the time the tool is purchased from new. The starting date is the date on the original sales receipt.

For all professional blue power tools and measuring tools bought on or after 01.09.2004 (with the exception of high-frequency tools, production cordless screwdrivers and pneumatic tools), the guarantee period shall be extended to 36 months if you register these tools within 4 weeks after the date of purchase. Battery packs and battery chargers as well as supplied accessories are excluded from this guarantee extension. Registration can only be made via the Internet under www.bosch-pt.com/warranty (or via www.bosch-powertools.co.uk). The registration form, which must be stored and/ or printed out immediately, and the original receipt of purchase that displays the date of purchase, are necessary to validate any claim. Registration shall only be possible if you agree to the storage of the data entered (conditions of use will be explained on the site).

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3. The guarantee does not cover:

- Components that are subject to natural wear and tear caused by use in accordance with operating instructions
- Defects in the tool caused by non-compliance with the operating instructions, improper use, abnormal environmental conditions, inappropriate operating conditions, overload or insufficient servicing or maintenance.
- Defects caused by using accessories, components or spare parts other than original Bosch parts.
- Tools to which changes or additions have been made.
- Slight deviations from the specified quality that do not affect the value and functionality of the tool.
- 4. Defects recognised by us as being covered by the guarantee shall be corrected either by means of repair of the faulty tool free of charge or by replacement with a tool in perfect working order (this may possibly be a later model). Retained tools for which a replacement has been provided shall become our property.
- 5. The guarantee claim must be lodged within the guarantee period. This requires the submission or sending of the complete tool in question with the original sales receipt, which must indicate the purchase date and the product designation, to the retailer or to one of the Authorised Service Centres named in the Operating Instructions. If a claim is made within the 36-month guarantee period based on the above mentioned registration, the down-loaded and printed registration form must also be submitted. Partially or completely disassembled tools cannot be submitted or forwarded in the case of a guarantee claim. The Bosch Service Centre provides a free-of-charge pick-up service for warranty claims (call 01895 838782); if you elect to send the tool to a retailer or to an Authorised Service Centre, you shall bear the costs of transport and shall carry the transport risk. Transport charges for invalid claims may be levied at the discretion of the Bosch Service Centre; invalid warranty claims may be repairable, in which case you may be offered an estimate of the cost involved.
- 6. Claims other than the right to correction of faults in the tool named in these guarantee conditions are not covered by our guarantee.
- 7. Services provided under guarantee do not lengthen or renew the guarantee period for the tool.

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The above guarantees apply to tools that are bought and used in Europe.

German law shall apply to this guarantee to the exclusion of the UN Convention on the International Sale of Goods (CISG) in so far as this is permitted by national legislation.

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